# 2014 ANNUAL REPORT TO THE COMMUNITY

NORTHFIELD MUTUAL HOLDING COMPANY AND NORTHFIELD SAVINGS BANK

"We embody a spirit of partnership with our many valued constituents."

### PRESIDENT'S MESSAGE



#### March 2015

Dear Friends.

Northfield Savings Bank (NSB) enjoyed another year of progress in 2014. Our successful CEO transition gives me the privilege of addressing you in this report for the first time. On behalf of our Corporators, Board, management and staff. I thank Tom Pelletier for his 16 years of exceptional

Thomas S. Leavitt. President & CEO

stewardship. Tom left our institution in healthy condition, with a solid outlook for growth.

Total assets and equity capital at year-end were \$794.7 million and \$99.8 million, rising \$40.6 million and \$8.0 million. respectively, over prior year levels. Our balance sheet is liquid and well capitalized. Net income for the year finished at a respectable \$4.8 million. Earnings fell below prior year levels as we invested in facilities, technology, and people. We managed margin pressure in a persistent low interest rate environment while outperforming budget. This performance sustained our commitment to supporting Vermont non-profit organizations with 10% of our earnings again being invested through our "community dividend."

Loans at year-end of \$556.4 million were supported by \$559.8 million of deposits, rising \$38.9 million and \$32.4 million, respectively, over prior year levels. Asset quality remained strong, with loan delinquencies notably below peer averages in a state and region that are performing well overall.

Through Infinex Investments, Inc.\*, the broker/dealer offering securities on the premises of the Bank. Northfield Investment Services (NIS) turned in another solid year of helping customers prudently manage wealth. Financial assets under management finished at \$142.6 million, rising \$14.9 million over the prior year. Our NIS team now serves more than 1,600 clients with a comprehensive range of investment options.

NSB executive team appointments were announced during the fourth quarter. Chief Operating Officer Cheryl LaFrance, Chief Lending Officer Al Flory, Chief Financial Officer Cory Richardson, Chief Human Resources Officer Donna Austin-Hawley, and Corporate Secretary Janet Kinney assumed their new roles. These leaders join me, our Board, and our talented organization in serving our communities as Vermont's premier mutual banking company.

We completed early in 2015 a significant upgrade of our electronic banking platform. Our staff worked tirelessly to prepare, implement, and support the new capabilities for our consumer and commercial customers. This is a major step in fortifying our commitment to advanced 24/7 banking access.

As we move into our new Operations Center mid-year 2015. we devote our efforts to vital customer care, operational reliability, financial soundness, effective risk management, corporate citizenship, and responsible governance. We are intently focused on what matters most to our depositors. borrowers, investment clients, and communities. We embody a spirit of partnership with our many valued constituents.

A special note of thanks to Nancy Pope. She concludes her terms as Board Chair and Trustee after 20 years of faithful service to our company. Nancy's contributions have been formative and will long be appreciated.

Your continued support of Northfield Savings Bank is fundamental to our strength. We are grateful for your trust.

Sincerely.

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Thomas S. Leavitt President & CFO

## **BALANCE SHEETS**

As of December 31 (Dollars in thousands)

## Assets

	2014	2013
Cash and Cash Equivalents	\$ 10,076	\$ 8,794
Investment Securities	181,646	182,758
Federal Home Loan Bank Stock	5,527	6,130
Residential Loans	261,826	241,242
Commercial Loans	238,592	223,747
Consumer Loans	56,024	52,536
Allowance for Loan Losses	(6,459)	(6,011)
Bank Premises and Equipment	13,208	10,370
Other Assets	34,260	34,577

Total Assets \$ 794,700 \$ 754,143

## **Liabilities & Capital**

Total Liabilities & Capital	\$ 794,700	\$ 754,143
Equity Capital	99,829	91,838
Other Liabilities	7,221	6,126
Federal Home Loan Bank Borrowing	s 86,976	85,564
Customer Repurchase Agreements	40,873	43,251
Deposits	\$ 559,801	\$ 527,364

The Bank had outstanding standby letters of credit of \$1,655,000 as of December 31, 2014 and \$1,485,000 as of December 31, 2013. Standby letters of credit are conditional commitments issued by the Bank to guarantee the performance of a customer to a third party.



## **STATEMENTS OF EARNINGS**

For Years Ended December 31 (Dollars in thousands)

	2014	201
Interest on Loans	\$ 22,847	\$ 22,11
Interest on Investments	3,706	3,75
Total Interest Income	26,553	25,86
Interest Paid on Deposits	2,877	3,12
Interest Paid on Borrowings	486	54
Total Interest Expense	3,363	3,67
Net Interest Income	23,190	22,19
Provision for Loan Losses	(560)	(150
Other Operating Income	4,575	4,37
Security Gains	83	39
Operating Expenses	(20,840)	(19,487
Earnings Before Income Taxes	6,448	7,32
Income Taxes	1,626	1,87
Net Income	\$ 4,822	\$ 5,45



2012

**NET LOANS** 

2013

2014

## **COMMITMENT TO COMMUNITY**

As one of just three dozen mutual institutions in Northern New England, Northfield Savings Bank does not pay a dividend to shareholders. Instead, NSB elects to pay a "community dividend" by distributing 10% of annual earnings to area non-profit organizations. To honor this commitment, NSB provides community support through its Community Giving Program, the NSB Foundation, a Northfield Savings Bank Scholarship (available through VSAC), and an internal employee matching program.



In 2014, donations totaled **\$481,000** and assisted over 250 local non-profits with approximate allocations within the areas of need below:



- Human Services
- Programs for At-Risk Youth and Low/Moderate Income Families
- Education
- Arts and Culture
- Environmental
- Economic Development

• Other



As a mutual bank, Northfield Savings Bank does not pay a dividend to shareholders. Instead, NSB elects to pay a "community dividend."

## LINES OF BUSINESS: 2014 AT A GLANCE

# **COMMUNITY BANKING**



## ACCESS POINTS FOR OUR COMMUNITY BANKING CUSTOMERS:



**26% OF HOUSEHOLDS RECEIVED ELECTRONIC STATEMENTS** (AKA eSTATEMENTS)

23% OF eNSB USERS USED eBILLPAY

# **RESIDENTIAL/MORTGAGE LENDING**



## LINES OF BUSINESS: 2014 AT A GLANCE

# **COMMERCIAL BANKING**



# NORTHFIELD INVESTMENT SERVICES





\*Securities, advisory services and insurance products are offered by, and Investment Consultants are registered with, INFINEX INVESTMENTS, INC., member FINRA/SIPC, and a Registered Investment Advisor. Investment Consultants are dual employees of Northfield Savings Bank, a financial institution, and registered with INFINEX INVESTMENTS, INC., a registered broker dealer. Northfield Investment Services is a trade name of Northfield Savings Bank. Northfield Savings Bank is not a broker dealer. Infinex and Northfield Savings Bank are independent entities. Investment Products are: Not A Deposit, Not FIDC Insured By Any Federal Government Agency; Not Guaranteed By The Bank; May Go Down In Value

## NORTHFIELD MUTUAL HOLDING COMPANY

James Hermanowski

#### Directors

Nancy F. Pope, Chair J. Timothy Burke Brian C. Eagan Anne L. Gould Charles E. Haynes Brian C. Harwood

#### **Corporators**

Jon T. Anderson Meredith T. Augustoni Schuyler Barsch Kim Bolduc Anne E. Bourdon J. Timothy Burke Brian A. Button Lilli B. Cain Paul J. Carbonneau Nicole M. Carignan Laura Carlsmith H. Wright Caswell Edward J. Corrigan Jon P. Cunningham Richard W. Darby Michael Diender Robert Dostis Brian C. Eagan Ted Elzev Jennifer Emens-Butler Samuel C. FitzPatrick Yael Friedman Karen Gillespie Korrow Anne L. Gould Sharon B. Gutwin L. Stephen Hackett Stephanie T. Hainley John J. Handy Brian C. Harwood Charles E. Haynes Timothy M. Heney

Jonathan M. Jamieson John W. Lyon Mary Alice McKenzie Robin C. Nicholson Lauren D. Wobby

> Stephen W. Hill Robert J. Holden Jonathan M. Jamieson F. Brian (Ted) Joslin Lisa L. Keysar Travis J. Kingsbury Susan M. Klein Ky B. Koitzsch Leo C. Laferriere Michael R. Lajeunesse Jeffrey Larkin Betty T. Lord Kevin B. Lord John W. Lyon Mary Alice McKenzie **Thomas Mehuron** Mary P. Miller Sue M. Minter Eva M. Morse Allyson H. Myers Robin C. Nicholson Jeffrey R. Nick Mary Hegarty Nowlan W. Dan Noves Adam C. Osha Marissa Parisi **Deborah A. Phillips** Jeffrey M. Phillips David M. Pocius Nancy F. Pope

#### **Officers**

Thomas S. Leavitt Cory B. Richardson Janet R. Kinney President Treasurer Secretary

Samantha Quinn C. Paul Reed **Thomas Robbins** Sandra A. Rousse Paula Routly Mark W. Saba Leslie A. Sanborn Liz Schlegel Philip B. Scott Steven M. Shea Marc F. Sherman Heather E Shouldice Linda W. St. Amour Fran Stoddard B. Thomas Sweet Wallace W. Tapia Judith C. Tartaglia Charles W. Welch Donald E. Wells David J. Whalev James H. Wick Lauren D. Wobby Joseph L. Woodin Karen A. Zecchinelli Nancy Zorn

#### Officers

Thomas S. Leavitt Charles H. Abare M. Kelly Andrews lan T. Arnold **Donna Austin-Hawley** Lori H. Belding Chad A. Bell Clay E. Bell Jill F. Bird Donna M. Bohonnon Lori A. Bussiere Kimberly S. Chapin Megan L. Cicio Karen L. Cox Tracy L. Davis Sherry L. Doane Joel E. Dubé Alfred J. Flory Nubia Z. Fuller Donna M. Gerdes Mary E. Gleason Peter W. Goodell Julie H. Goodrich Nicole B. Haves Billi J. Higgins Wendy C. Kellett Debra L. Kerin Janet R. Kinney Kathleen M. LaCross Chervl A. LaFrance Marvellen LaPerle Delora J. Livingston Charlotte E. Magurn Christine E. Martin Stephen P. Mucha Richard B. Nelson Melissa A. Neun Stephen J. Page Lois J. Pigeon Roger P. Pinan Wright C. Preston John P. Ravaschiere Cory B. Richardson Gina R. Sargent Timothy D. Sargent Edward T. Sulva Paul H. Watson Ava I. Whitcomb **Rosemarie White** Debra L. Williams

President and Chief Executive Officer Northfield Manager Waitsfield Manager Vice President, Mortgage Banking Senior Vice President, Chief Human Resources Officer Product Development Manager and CRA Officer Vice President, Investment Consultant Vice President, Investment Consultant Marketing Manager Bethel Manager Deposit Operations Manager Human Resources Manager Vice President, Commercial Services Essex Manager College Street and Williston Road Manager Vice President, Operations Vice President, Commercial Banking Senior Vice President. Chief Lending Officer Montpelier Manager Collection Manager Shelburne Road Manager Vice President, Consumer Credit Retail Lending Manager Mortgage Originator Loan Operations Manager Waterbury Manager Barre Manager Corporate Secretary Vice President, Community Banking Senior Vice President, Chief Operating Officer Mortgage Originator Randolph Manager Assistant Corporate Secretary/Customer Service Representative Security Officer Vice President, Commercial Credit Vice President. Information Technology Vice President, Compliance and Bank Secrecy Officer Cash Management Specialist Taft Corners Manager Mortgage Originator Vice President, Commercial Banking Vice President, Commercial Banking Senior Vice President, Chief Financial Officer Mortgage Underwriter Network Administrator Vice President, Controller Vice President, Commercial Banking Electronic Banking Manager Vice President, Commercial Banking Training and Development Manager

"Northfield Savings Bank has been instrumental in supporting us in the development of numerous commercial projects in Central Vermont since 1985. We enjoy working with the NSB team; commercial lenders we know, who live in the communities they serve and who are as committed to the Central Vermont community as we are."

Bob Lord, Commercial Banking Customer, E.F. Wall & Associates

"We started working on securing home construction financing with a sketch and an idea. Our Mortgage Originator coached us through the entire process, connected us with professionals in the field, and offered gentle guidance. And when we finally closed, he was there celebrating the accomplishment with us. This is banking done right."

Rebecca Dezan, Residential Mortgage Lending Customer

"Living in a smaller town, the beauty of somebody knowing exactly who I am, what I stand for, and my beliefs, makes me feel very important as a human being. I would recommend [Northfield Savings Bank] to everyone as their financial institution."

Bob Illingworth, Community Banking Customer



